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## COVID\_19

We are currently living through a period of uncertainty. As a stakeholder, you are very important to us, and we want you to know we are here for you. We are closely monitoring the evolution of the COVID-19 situation and how this affects us and our operations. SAV Systems top priority is the safety of its employees and customers. We want to ensure that you can continue to access the services you require from us. We are taking all the relevant measures, including continuously monitoring and complying with evolving local regulations and advice.

We aim to minimise business impact, avoiding postponements and cancellations as much as we can through ongoing dialogue with customers, suppliers and other stakeholders.

The safety and well-being of our team is our priority and for this reason SAV Systems will be remaining operational. We have taken this decision to ensure we can continue to support our customers to enable them to also continue to run their organisations where possible. Most employees are now working in the office. For colleagues who are working from home, we are using online meetings and online events to communicate regularly.

As a customer, supplier and stakeholder our employees working from home can be contacted by email, enquiries will be dealt with as normal during office hours. All employees working remotely have full access to all files, folders and platforms they require to fulfil their normal duties.

As a business, we are taking actions and have processes in place to ensure business continuity in the event of reduced staffing levels or temporary shutdown. Please do not hesitate to contact your regular SAV Systems representative by email or sending your enquiry to [info@sav-systems.com](mailto:info@sav-systems.com) Regular updates will be available on social media and [www.sav-systems.com](http://www.sav-systems.com)

Thank you for your understanding and flexibility. We are doing our best to find the most efficient solutions in these challenging times.

Kind Regards,

Jose De Almeida  
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